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## Bypass a sensor on a Qolsys IQ Panel 2


On the Qolsys IQ Panel 2, there are multiple options to bypass sensors when arming a system from the Customer Website or Customer app.

- The Customer Website can only *Force Bypass* (or auto bypass) sensors that would prevent the system from arming (e.g., open, tamper, low battery, offline, etc.). For information about enabling auto bypass, see [Auto bypass feature](#).
- The Customer app can:
  - *Force Bypass* sensors that would prevent the system from arming (e.g., open, tamper, low battery, offline, etc.), regardless of the module firmware version.
  - Select specific sensors to bypass, regardless of the sensor's status. This is only available on firmware version 2.7.0+.


### Bypass a sensor

#### To bypass a sensor using the Customer Website:

**Note:** The website can only *Force Bypass* sensors that would prevent the system from arming. If the user wants to select specific sensors to bypass, they must use the Customer app and the system's module must be on firmware version 189a+.

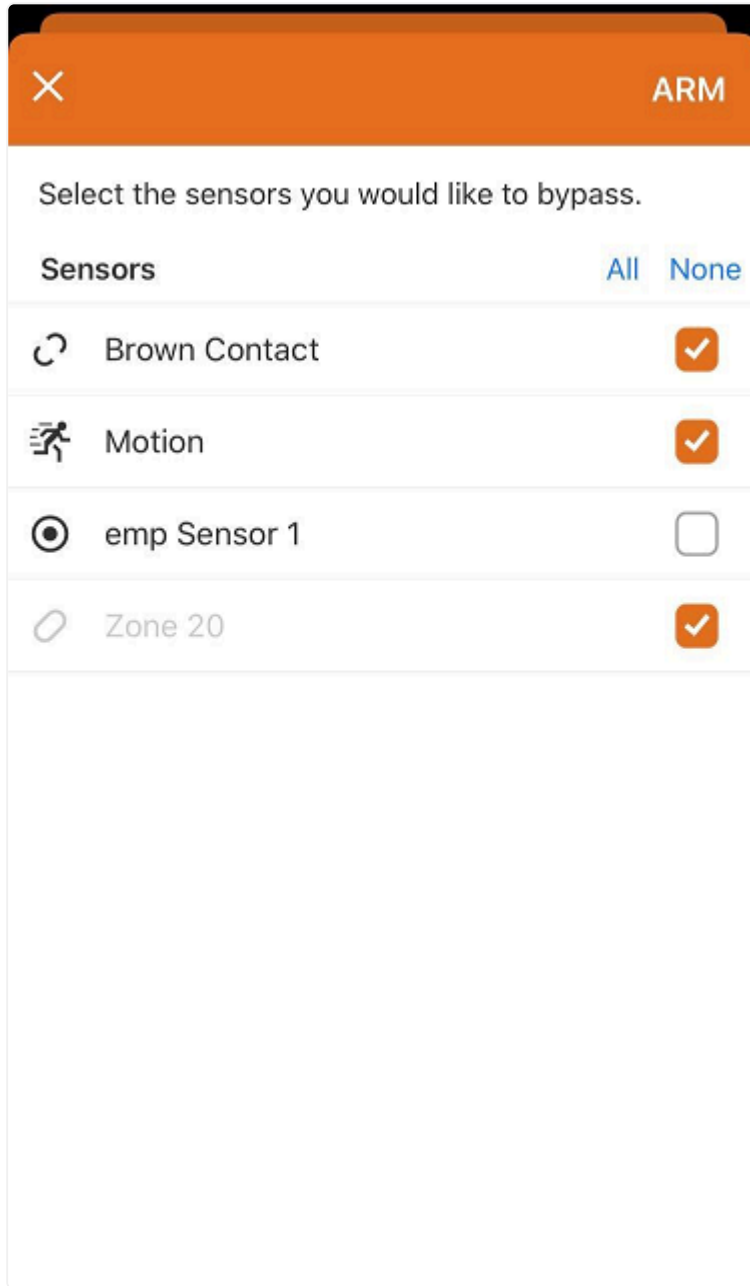
1. Log into the Customer Website.
2. In the *Panel* card, click .
3. Click to select **Force Bypass**.
4. Click either **Stay** or **Away**, depending on the type of arming command desired.
5. When sensors are bypassed, the *Recent Activity* card displays the sensors as *Bypassed*.

#### To bypass a sensor using the Customer app:

1. Log into the Customer app.
2. In *Security System*, tap .
3. Arming options can be selected:
  - To select which sensors to bypass, tap **Bypass Specific Sensors**.  
**Important:** Bypassing specific sensors using the Customer app requires firmware version 2.7.0+.
  - To bypass all sensors that would prevent the system from arming, tap **Force Bypass**.

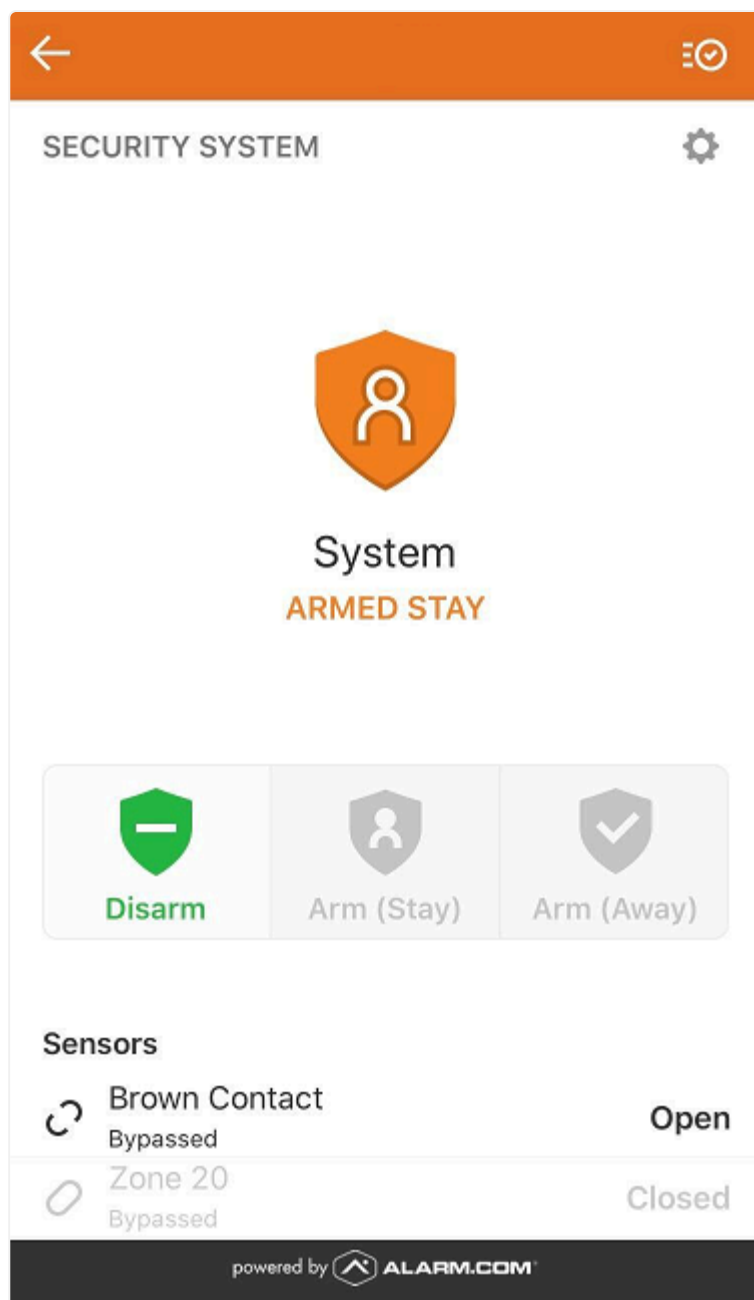


4. Tap either **Arm (Stay)** or **Arm (Away)**, depending on the type of arming command desired.
5. If *Bypass Specific Sensors* was selected, tap to select which sensors to bypass and then tap **Arm**.  
**Note:** When selecting specific sensors to bypass, only the first 32 bypassable sensors appear for the option. Life safety zones do not appear and cannot be selected to be bypassed.



6. When sensors are bypassed, the *Security System* card displays *Sensors Bypassed*.





## Auto Bypass feature

This setting only affects arming locally at the panel. Remote arming will automatically bypass all open or tampered sensors regardless of whether this setting is enabled or disabled. For more information on how to bypass a sensor directly from the security panel, see [Qolsys IQ Panel 2 User Guide](#).

For more information about when a force bypass (or auto bypass) occurs, see [Why is Force Bypass automatically selected in the app when attempting to arm the system?](#)



### To enable the Auto Bypass feature using the Partner Portal:

1. Log into the Partner Portal.
2. Find the customer account.
3. Click **Remote Toolkit**.
4. Click to expand **Timers**.
5. Click **Auto Bypass**.
6. Using the *New Value* dropdown menu, select **On**.
7. Click **Change**.

### To enable the Auto Bypass feature using the MobileTech app:

1. Log into the MobileTech app.
2. Find the customer account.
3. Tap **Remote Toolkit**.
4. Tap **Command Catalog**.
5. Tap to expand **Timers**.
6. Tap **Auto Bypass**.
7. Using the *New Value* dropdown menu, select **On**.
8. Tap **Change**.

### To enable the Auto Bypass feature using the Qolsys IQ Panel 2:

1. Flick down to open the menu on the home screen, then tap **Settings**.
2. Tap **Advanced Settings**.
3. Enter the installer code or master code.
4. Tap **Installation**.
5. Tap **Security and Arming**.
6. Under the *Arming* section, verify that the *Auto Bypass* feature is selected to indicate that it is enabled.

