

## Bypass a sensor on a Qolsys IQ Panel 4

On the Qolsys IQ Panel 4, it is possible to bypass an open contact sensor, or any sensor with a trouble condition (e.g., tamper, low battery, offline, etc.) when arming a system from the Customer Website or Customer app. Simply sending an arming command will automatically bypass all zones that would prevent arming. A motion sensor that has been activated, such as one that has recently detected motion, would not be bypassed if the panel is being armed away.

**Note:** On the Qolsys IQ Panel 4, firmware version 4.1.0+ is required to select a specific sensor to bypass using the Customer app. On lower firmware, the only way to remotely bypass a sensor is to arm the system, which will trigger an automatic sensor bypass.

### Auto Bypass feature

This setting only affects arming locally at the panel. Remote arming will automatically bypass all open or tampered sensors regardless of whether this setting is enabled or disabled.

#### To enable the Auto Bypass feature using the Partner Portal:

1. Log into the Partner Portal.
2. Find the customer account.
3. Click **Remote Toolkit**.
4. Click to expand **Timers**.
5. Click **Auto Bypass**.
6. Using the *New Value* dropdown menu, select **On**.
7. Click **Change**.

#### To enable the Auto Bypass feature using the MobileTech app:

1. Log into the MobileTech app.
2. Find the customer account.
3. Tap **Remote Toolkit**.
4. Tap **Command Catalog**.
5. Tap to expand **Timers**.
6. Tap **Auto Bypass**.
7. Using the *New Value* dropdown menu, select **On**.
8. Tap **Change**.




### To enable the Auto Bypass feature using the panel:

1. Flick down to open the menu on the home screen, then tap **Settings**.
2. Tap **Advanced Settings**.
3. Enter the installer code or master code.
4. Tap **Installation**.
5. Tap **Security and Arming**.
6. Under the *Arming* section, verify that the *Auto Bypass* feature is selected to indicate that it is enabled.

### Force Bypass feature

It is possible to Force Bypass sensors that would prevent the system from arming (e.g., open, tamper, low battery, offline, etc.), regardless of the module firmware version. To select specific sensors to bypass, regardless of the sensor's status, firmware version 4.1.0+ is required.

### To bypass a sensor using the Customer app:

1. Log into the Customer app.
2. In *Security System*, tap .
3. Arming options can be selected:
  - To select which sensors to bypass, tap **Bypass Specific Sensors**.

**Important:** Bypassing specific sensors using the Customer app requires panel firmware version 4.1.0+.

- To bypass all sensors that would prevent the system from arming, tap **Force Bypass**.
4. Tap either **Arm (Stay)** or **Arm (Away)**, depending on the type of arming command desired.
5. If *Bypass Specific Sensors* was selected, tap to select which sensors to bypass and then tap **Arm**.





**Note:** When selecting specific sensors to bypass, only the first 32 bypassable sensors appear for the option. Life safety zones do not appear and cannot be selected to be bypassed.



× ARM

Select the sensors you would like to bypass.

Sensors All None

 Brown Contact	<input checked="" type="checkbox"/>
 Motion	<input checked="" type="checkbox"/>
 emp Sensor 1	<input type="checkbox"/>
 Zone 20	<input checked="" type="checkbox"/>

6. When sensors are bypassed, the *Security System* card displays *Sensors Bypassed*.



