Bypass a sensor on an Interlogix Concord 4

On the Interlogix Concord 4 panel, it is possible to bypass an open contact sensor or any sensor with a trouble condition (e.g., tamper, low battery, offline, etc.) when arming a system from the Customer Website or app.

Note: When arming away, the system automatically bypasses any open sensors after a 4-minute protest period. No additional arming options need to be selected for this functionality.

On the Interlogix Concord 4, it is not possible to select a specific sensor to bypass using the Customer Website or app. The only way to remotely bypass a sensor is to arm the system, which will trigger an automatic sensor bypass if the panel's programming allows for the remote bypass. For more information about how to bypass a sensor directly from the security panel, see [Interlogix Concord 4 Panel - User Guide](#).

To manually bypass a sensor using the Customer Website:

Note: It is not possible to select a specific sensor to bypass from the Customer Website. The only way to remotely bypass a sensor is to arm the system, which triggers an automatic sensor bypass if the panel's programming allows for the remote bypass.

1. Log into the Customer Website.
2. In the *Panel* card, click

   .
3. Click to select the **Force Bypass** checkbox. If the *Force Bypass* box is checked, the only option is to arm Stay.
4. Click **Stay**.

To manually bypass a sensor using the Customer app:

Note: It is not possible to select a specific sensor to bypass from the Customer app. The only way to remotely bypass a sensor is to arm the system, which triggers an automatic sensor bypass if the panel's programming allows for the remote bypass.

1. Log into the Customer app.
2. In *Security System*, tap

   .
3. Tap to select the **Force Bypass** checkbox. If the *Force Bypass* box is checked, the only option is to Arm (Stay).

4. Tap **Arm (Stay)**.

To manually bypass a sensor locally at the Interlogix Concord 4 panel:

1. Leave open only those doors and windows that are to remain open. Close all others.

2. Arm the system to the desired level. The touchpad emits protest beeps for about 4 minutes and displays *PROTEST* because of the open sensors.

3. At any touchpad, press **[#]** (Bypass). Touchpads with displays show *BYPASSED ZONES 01* or *SENSOR 01 BYPASSED*, for example.

4. The system sounds arming level beeps to indicate that the system is armed and open sensors have been successfully bypassed.

   Note: To confirm whether or not a sensor was bypassed, press the **Status** button on the touchpad (i.e., **[*]** is labeled *Status*). Touchpads list bypassed sensors or zones.

For more information about bypassing sensors directly from the security panel, see Interlogix Concord User Guide.

Additional information:

- If the *Force Bypass* option is not selected when sending an arming command, the system protests the arming command for about 4 minutes, but it then bypasses the open zones after that protest period.
  - For more information about when a force bypass occurs, see Why is Force Bypass automatically selected in the app when attempting to arm the system?.
- A motion sensor that has been activated, such as one that has recently detected motion, is not bypassed if the panel is being armed away.
- Smoke and heat sensors cannot be bypassed

Important: Silent arming is not possible if the Concord is bypassing a sensor. For more information, see Is the Interlogix Concord compatible with silent arming?.